

## BLUEREEDIVERS booking policy – Malongane accommodation

**PLEASE TAKE NOTE** that our deposit policy has changed.

### **Deposits.**

1. A 25% **NON-REFUNDABLE DEPOSIT** is required within 5 days of booking for all dates (except for days considered to be “Prime Season” by Malongane) to confirm your reservation. or it will be cancelled without notice. The balance is required 90 days prior to arrival.
2. A 50% **NON-REFUNDABLE DEPOSIT** is required within 5 days of booking for all dates considered to be “High or Prime Season” by Malongane to confirm your reservation or it will be cancelled without notice. The balance is required 90 days prior to arrival.
3. If a booking is made in less than a 30-day period, full payment is required within 24 hours.
4. Should your booking be made within 1 week before arrival then full payment needs to be made on the same day booking is made.
5. We will not “keep” accommodation for any client. All accommodation available at “first come basis”.

### **Cancellations.**

1. Cancellations made  
00-30 days prior to arrival will forfeit 100% of the total value of the booking.  
30 days and more prior to arrival will forfeit 50% of the total value of the booking.

### **Change of the dates and/or occupants on all accommodation.**

1. Any reservation requiring a change (that leads to negative financial implications for Bluereedivers) shall be considered a cancelled booking and therefore our cancellation policy shall apply.

### **Diving:**

1. All dives by DIVERS to be booked via Bluereedivers to confirm accommodation.
2. In case of divers booking accommodation but not their dives with Bluereedivers our cancellation policy will immediately apply.
3. All dives to be paid 30 days before arrival. All extra dives done in the resort, (dives not booked and paid before arrival) will be charged at the resort price, and payable in cash at the resort to Bluereedivers.
4. A recon of all dives done must be done by the diver with Bluereedivers before you depart from the resort. If not – no credits of dives will apply.

Please ensure you do understand our policies before making a booking or payment.

We appreciate your continuing support.

Frans Burger - Trading as: Bluereedivers